

Funeral Benefit

Privacy Act 1988 – Our Obligations under the ACT

The Privacy Act 1988 ('the Act') sets out a number of principles that we must comply with in the collection, security, storage, use and disclosure of personal information. These principles are known as the National Privacy Principles. The following information is provided to you in accordance with these Principles.

The organisation collecting information about you is Hannover Life Re of Australasia Ltd ('Hannover'). If you ask us, we must provide you with access to the personal information we hold about you. We may be entitled to refuse access to some information as set out in the Act. Your right to access this information is set out in our Privacy Policy, which is available on request.

The information we collect will be used to access and process your claim. The information may also be used if you are applying for insurance cover from us. The information we collect may be disclosed to other organisations, including but not limited to, medical and legal practitioners, health service providers, other insurance or reinsurance companies including our parent company, legal tribunals, investigation, an organisation that is duly appointed to manage the administration of such insurance policy, or interpreters.

If you fail to provide us with all, or part of the information we require, we will be unable to assess and process your claim.

To ensure your claim is processed promptly, please complete all the details below:

If the Policy Owner is also the Deceased and has nominated a third party beneficiary in accordance with the Insurance Contracts Act, the proceeds will be paid to the nominated beneficiary. If no nomination has been made, the proceeds will be paid to the Estate.

Part A: Policy details

Policy Owner:

Policy Number:

Part B: Deceased's details

Deceased's name:

Date of birth:

 / /

Date of death:

 / /

Cause of death:

Part B: Claimant's details

Please tick the relevant box. I am the:

Policy Owner

Nominated beneficiary

Relative

Executor

Other

Title:

First name:

Surname:

Postal address:

Suburb:

State:

Postcode:

Phone (H):

Phone (W):

Phone (M):

Email:

Part D: Required documentation

Please tick the boxes to confirm you have submitted all the required documents to us.

- A CERTIFIED COPY of evidence of death (eg. Death Certificate or Coroner's Report)
- A CERTIFIED COPY of evidence of the Deceased's age (eg. Birth Certificate or Driver's Licence)
- A CERTIFIED COPY of proof of your identity (eg. Birth Certificate or Driver's Licence)

What is a certified copy?

This is a signed photocopy of an original document. The person signing it must see the original and the photocopy. It can be signed by a Justice of the Peace, accountant, solicitor, doctor, bank manager or police officer. It means you keep the original as we do not require it.

Part E: Beneficiary payment authority

This section must be completed by the nominated beneficiary/ies. Once the claim has been accepted the benefit will be credited to the account below. If no nomination has been made, proceeds will be paid to the Estate in the form of a cheque.

Name of bank:

Name of account holder:

BSB number:

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Account number:

Part F: Policy discharge and declaration

(Please note, this section of the form will only be used if Hannover accepts liability for the claim)

I hereby request payment of the benefit payable in full for the Funeral Protection Policy in full satisfaction for all claims whatsoever under the Policy, and do hereby discharge Hannover from all liability there under, other than for payment of the benefit.

As the Claimant I have read and carefully considered the questions on this document and all the responses are true and correct in relation to the claim.

I acknowledge that the making of a false statement may invalidate this claim, that if I fail to provide all or part of the information Hannover requires to assess this claim, it will not be assessed and processed.

Claimant's signature

Date:

/ /

Please return the completed form to WeProtect. You can either:

1. Scan and email (with your name and Policy Number as the subject line) to claims@weprotect.com.au
2. Mail to PO Box 1192, Chatswood, NSW 2057
3. Fax to 1300 361 097.